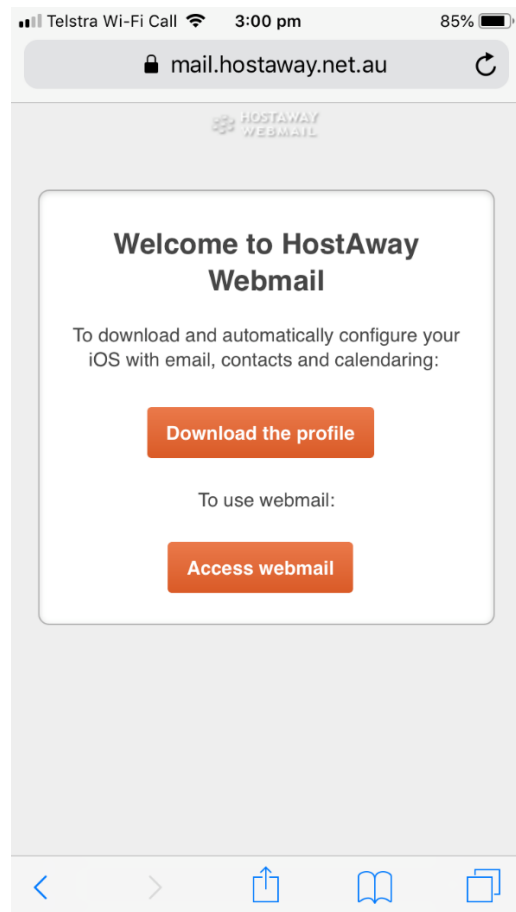
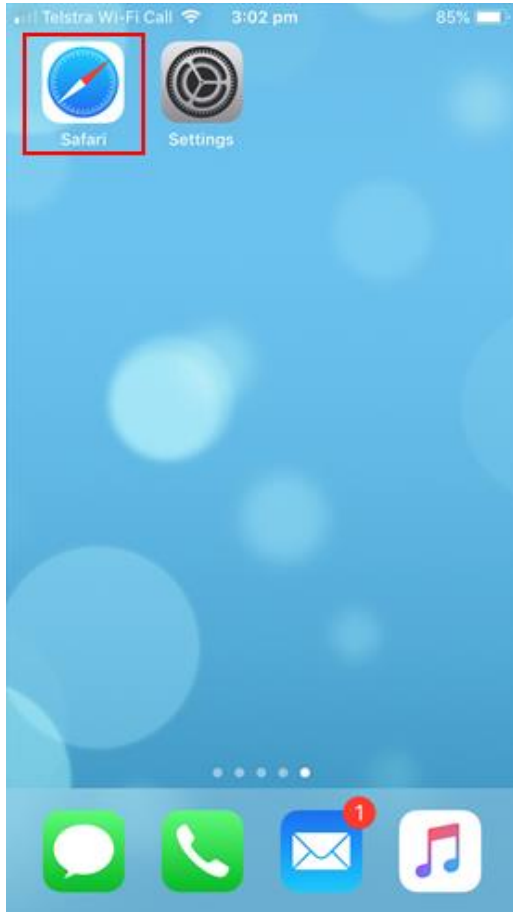


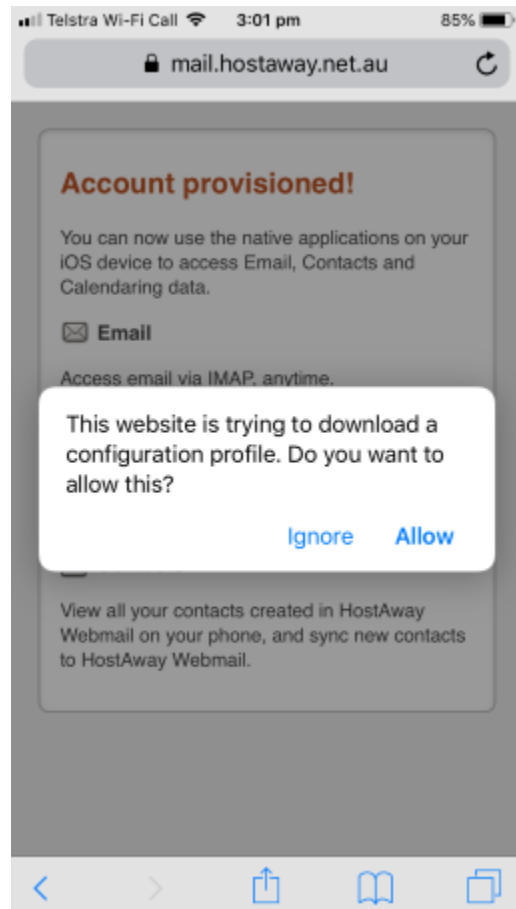
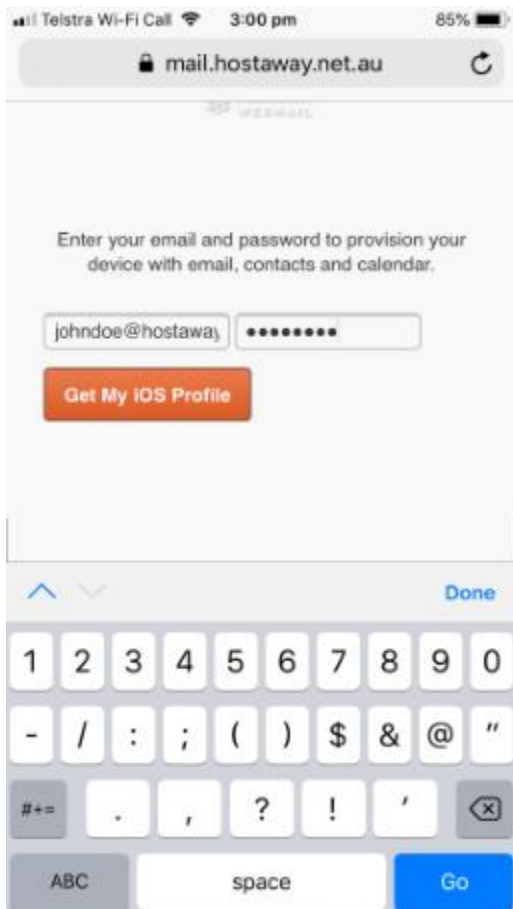
Configuring HostAway mail on an iPhone

Automatic Provisioning with an iOS profile

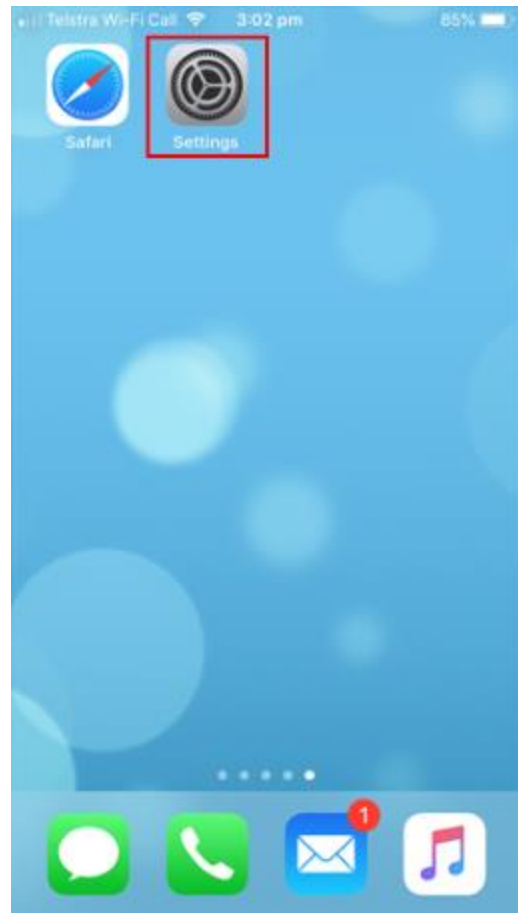
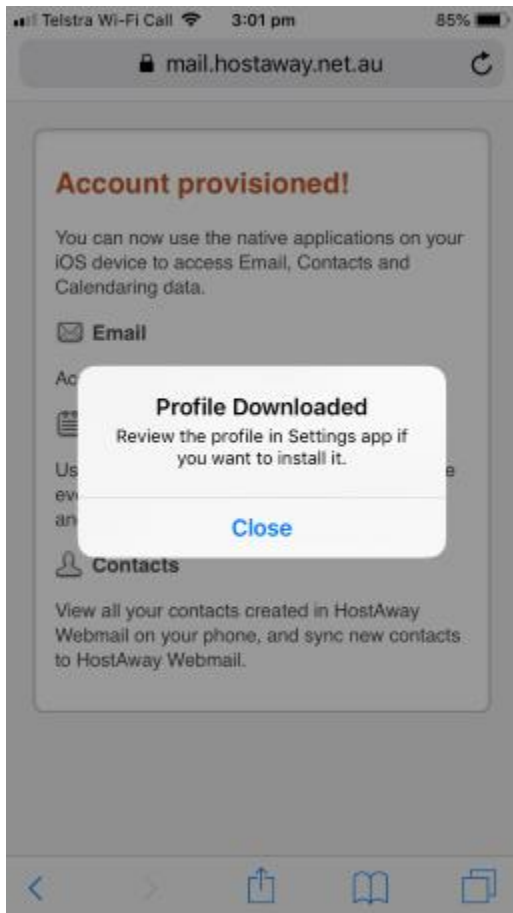
Open **Safari** and navigate to **mail.hostaway.net.au**, then click **Download the profile**



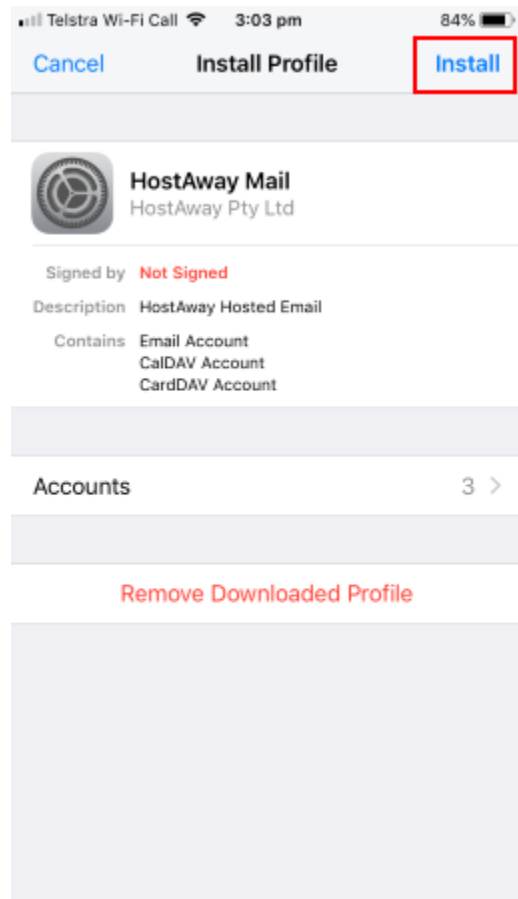
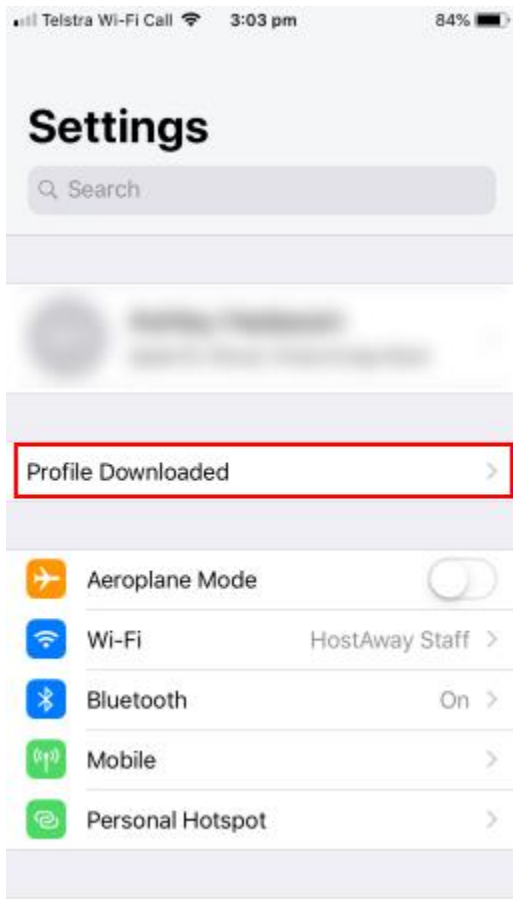
Enter your email address and password, and then **Get My iOS Profile**, then **Allow**



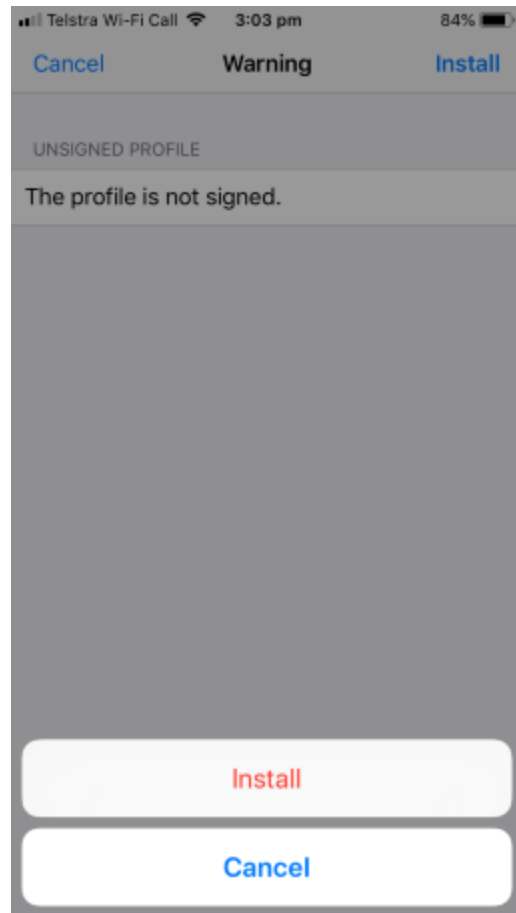
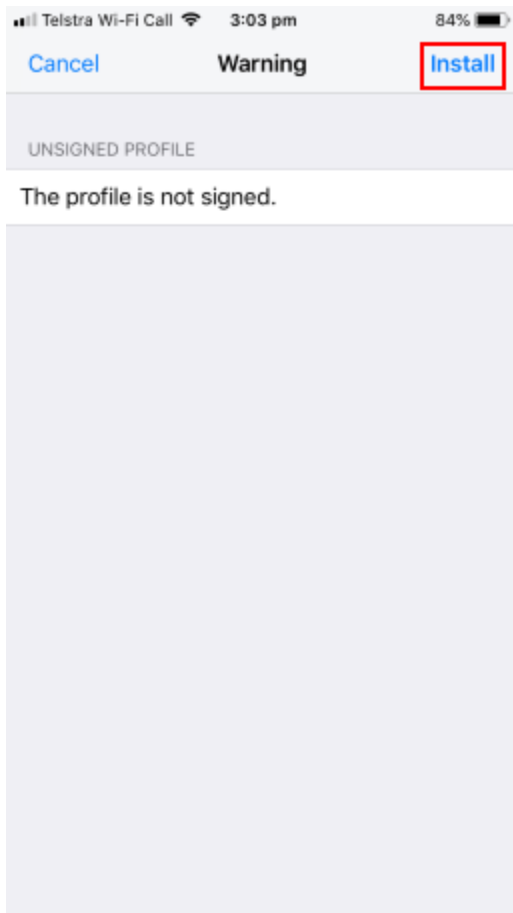
You'll now see a message that says Profile Downloaded. Hit **Close** and then go to your **iPhone Settings**



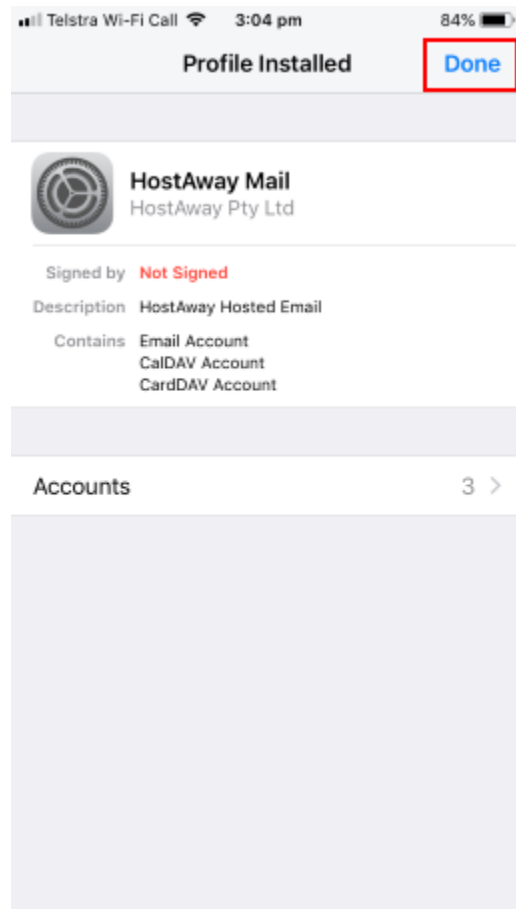
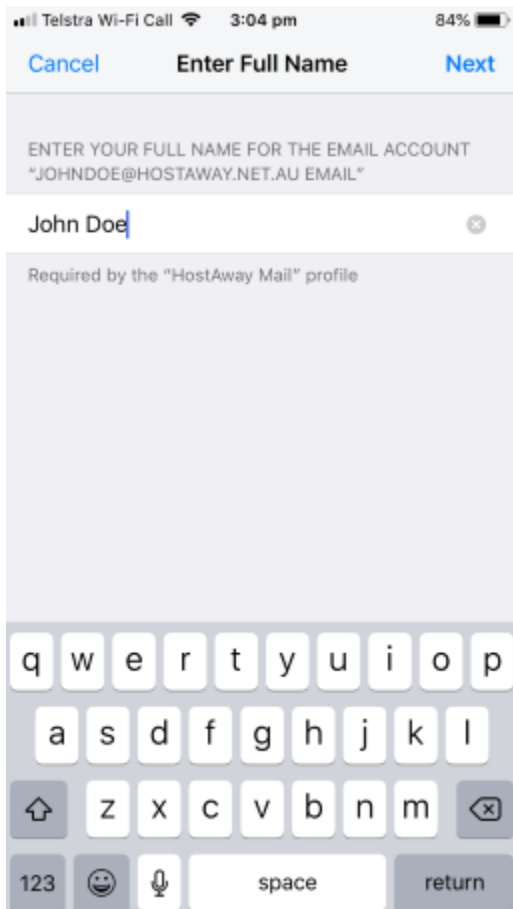
Tap on **Profile Downloaded** and **Install**



You may then be asked for your iPhone passcode. Enter this and then hit Install again (twice)

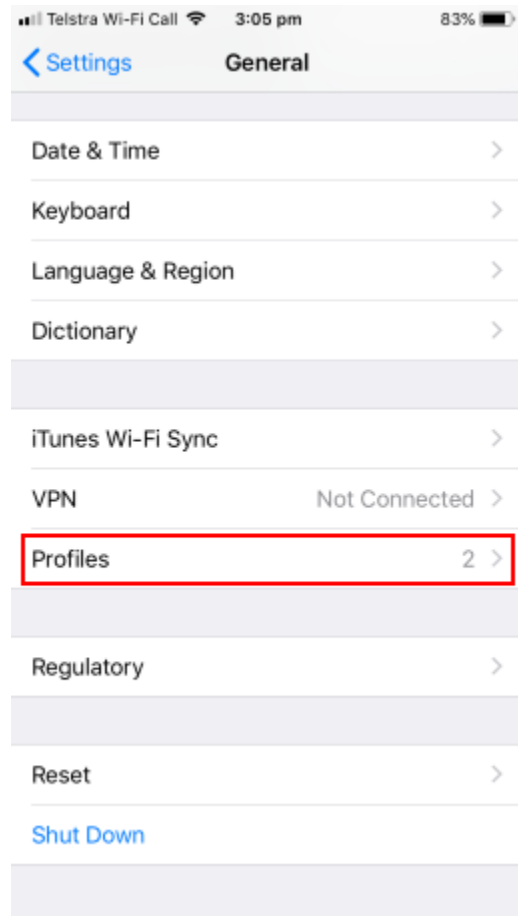
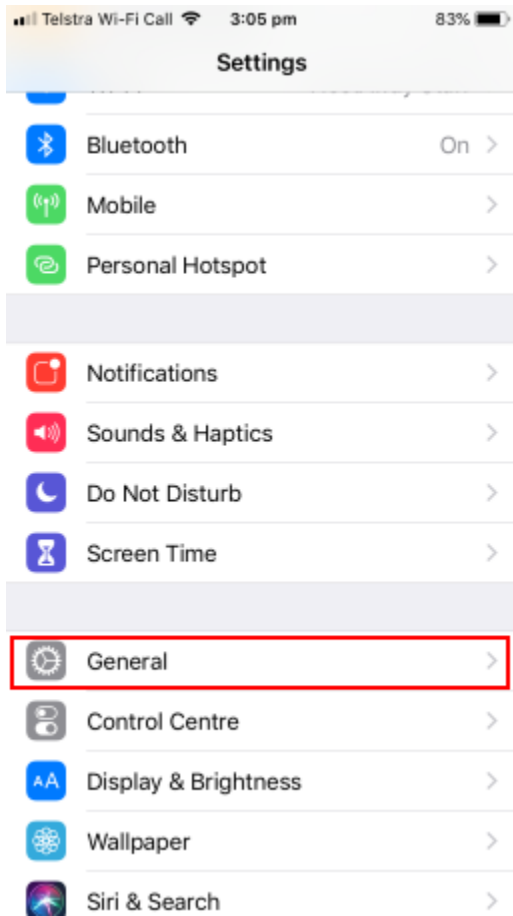


Enter the name you would like shown for outgoing emails from the phone, and done!

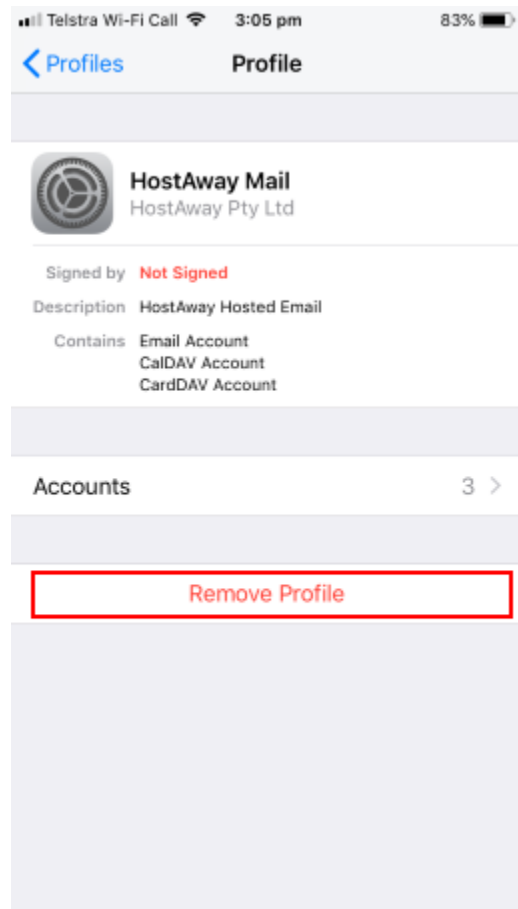
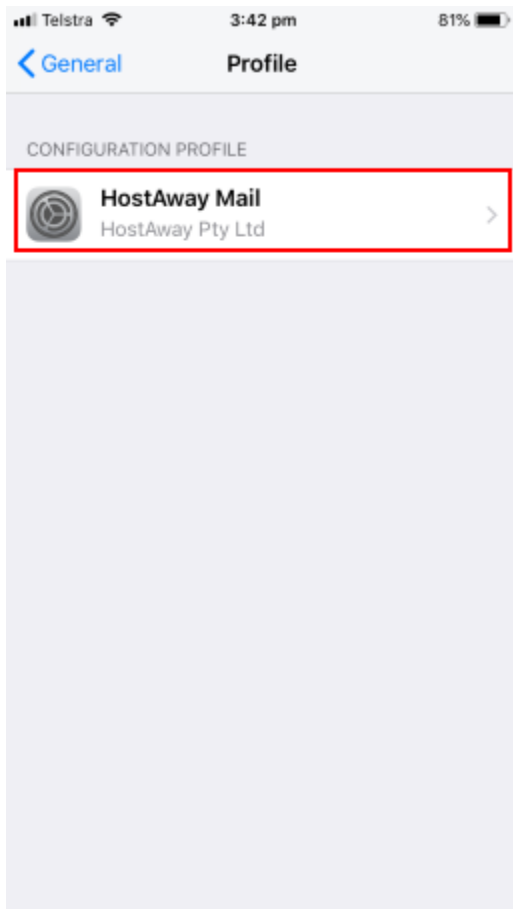


Removing a profile

In iPhone Settings, go to **General** and then **Profiles**

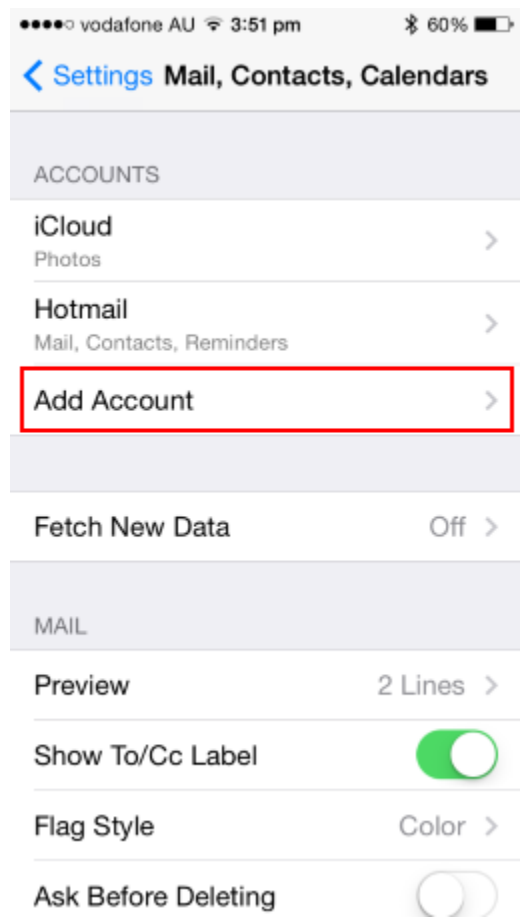


Select the **HostAway Mail** profile and then **Remove Profile**

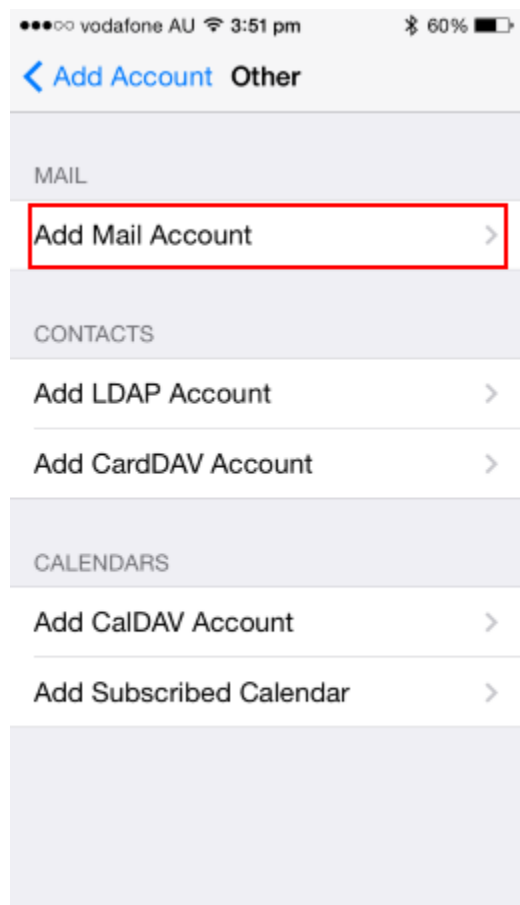
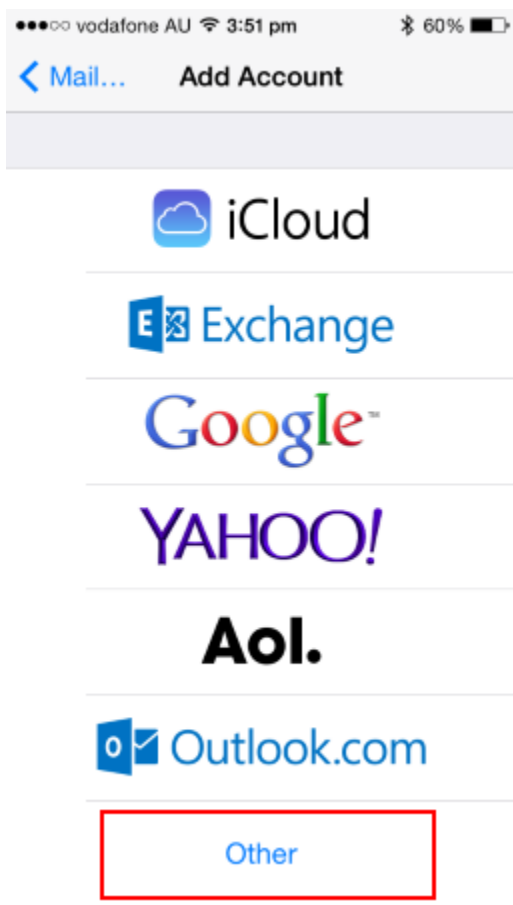


Manual configuration

Open **Settings** and then go to **Passwords and Accounts** and **Add Account**



Select **Other** and then **Add Mail Account**



Fill out the following details, substituting your own. You can then choose between [IMAP or POP](#) (most choose IMAP). Fill in the INCOMING MAIL SERVER making sure your *full email address* is the **User Name**

Cancel New Account Next

Name John Doe

Email johndoe@hostaway.net.au

Password ●●●●●●●●

Description hostaway.net.au

Cancel New Account Next

INCOMING MAIL SERVER

Host Name mail.hostaway.net.au

User Name johndoe@hostaway.net.au

Password ●●●●●●●●

Now fill in the OUTGOING with the same details (User Name/Password is NOT optional), then Next

Cancel New Account Next

User Name johndoe@hostaway.net.au

Password ●●●●●●●●

OUTGOING MAIL SERVER

Host Name mail.hostaway.net.au

User Name johndoe@hostaway.net.au

Password ●●●●●●●●

Cancel IMAP Save

Mail

Notes